



Mr. Anthony Crispino
Interim Director
Department of Public Works
2000 14th Street, NW
Washington, DC 20009
Timothy.Spriggs@dc.gov

Dear Interim Director Crispino,

At a properly noticed general meeting on Nov. 12, 2025, with a quorum present, Advisory Neighborhood Commission ANC 6B voted 9-0-0 to submit the following request to the Department of Public Works (DPW) of the District of Columbia.

On behalf of the residents of ANC 6B, we request an explanation from the Department of Public Works about recurring delays and inconsistencies in trash and recycling collection across 6B. Over recent months, residents have experienced prolonged service interruptions, with blocks going multiple weeks without trash or recycling pickup, while nearby streets continue to receive service on schedule. This is in addition to the regular route delays that DPW announces due to ongoing staffing shortages.

These deficiencies have been particularly acute in 6B09, but have also been reported in 6B01, 6B02, 6B07, and other SMDs within 6B. Specific blocks that seem always to be neglected include: Duddington Place SE, the 1300 block of E St SE, the 700 block of 14th St SE, the blocks around Ives Pl SE, Library Court SE, the 100 block of 3rd St. SE, and the 300 block of Independence Ave SE.

The unevenness of service delivery has created significant challenges for our residents, and we are all but certain that this isn't a comprehensive list. We have received many frustrated complaints that 311 requests are being "closed" with no action. People are going a week or weeks without service while rats run amok. It is no exaggeration to say that trust in the city government is declining. This is the most basic of services, and it is intermittent and unreliable.

We acknowledge that citywide operations are strained by FY25 budget disruptions beyond the city's control, including the congressional rescission of \$1.1 billion from our local budget. However, it remains essential that residents receive reliable waste management services. In

their absence, citizens and taxpayers are owed transparent communication and concrete improvement plans.

Accordingly, we respectfully request that DPW provide:

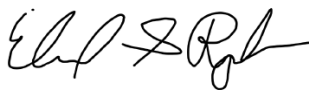
- A detailed explanation of how the Department plans to address current staffing shortages and improve collection consistency during the current fiscal year.
- An operational audit of how DPW trains personnel and tracks completion of trash and recycling routes, including accountability mechanisms when routes are missed.
- Consideration of a public-facing service tracking system similar to Snow Tracker used by the District Snow Team, showing real-time route completion on an online map. Implementing a similar system for trash and recycling services would enable residents to verify whether their streets have been serviced and help the DPW monitor coverage more efficiently.

Reliable waste collection is a fundamental public service, and it is unacceptable for residents to be repeatedly overlooked. We look forward to receiving a written response outlining DPW's current corrective actions and the steps being taken to prevent further service disruptions. We would also be more than happy to host a representative at one of our regularly scheduled meetings.

Finally, we'd like to end on a bright note: we commend and are very grateful for the work of DPW Community Relations Specialist Randi Thorpe, who has been very helpful in responding to specific incidents of trash and recycling neglect. However, she shouldn't have to hear from us so often – an improvement in service delivery at a systemic level is an imperative.

Thank you for your time and attention to this urgent matter.

Sincerely,

A handwritten signature in black ink, appearing to read 'Ed Ryder', with a stylized, cursive script.

Edward Ryder
Chair, Advisory Neighborhood Commission 6B